

Campsite Rules

1. Access, entrance requirements and formalities of La Garenne Camping & Caravanning: Access is prohibited to non-registered campers. No one can enter without being registered at reception. To enter, set up and stay in our campsite, you must have been authorized by the manager or his representative. Staying in our campsite constitutes the commitment to comply with all these rules.

2. Police Procedures: Anyone wishing to stay at least one night in the campsite must first show his identity documents to the manager or his representative, and complete the formalities required by the Police. Minors unaccompanied by their parents will be only allowed with written authorization from them.

3. Installation: Each camper must pitch his tent, caravan, camper van, and his equipment without encroaching on the neighbouring pitches. The tent, caravan or camper van and equipment must be set up at the place indicated and in accordance with the directives given by the manager or his representative.

4. Reception: The office is open from *9.30 am to 12.30 and from 3.30 pm to 7.00 pm from Monday to Friday, **from 8.30 am to 12 am and from 3.30 pm to 7.30 pm on Saturday, ***from 10.00 am to 12.30 and from 4.00 pm to 6.30 pm on Sunday. At reception, you will find all the information that you might need on the camping services, possibilities of shopping, sports facilities and tourist attractions in the area. A special box for receiving complaints is at the disposal of campers at reception. Complaints will be only considered if they are signed, dated, relating to relatively recent events and as accurate as possible.

5. Charges: Charges are paid at reception. The amounts are posted at the entrance to the campsite and at reception. They are owed according to the number of nights spent in the campsite. Users of the campsite are asked to inform the reception of their departure on the eve of their departure and pay the amount of their charges on the eve also.

6. Disturbances and nuisance: The campsite users are asked to comply with rules, especially regarding quiet during the day and at night. They are asked to avoid any noise that might disturb their neighbours. The sound equipment must be adjusted accordingly. Car doors and trunks must be as unobtrusive as possible. The silence must be observed between 11.30 pm and 7.00 am. Each user is liable for disturbances and nuisance caused by people staying with him. If a user causes nuisance, he will be liable for any repair requests from La Garenne, and the manager or his representative may terminate his stay without notice and without any compensation.

7. Visitors: The camper or the resident can receive visitors but must ask them to register at reception. He is liable for the visitors he receives. If visitors are allowed to enter in the campsite, the camper or resident who receives them can be required to pay a charge, as the visitor has access to the services and / or facilities of the camping. This charge is posted at the entrance to the campsite and at reception. For a time less than one night, there is no charge for the visitor. However, if the visitor stays overnight, he must pay the "visitor or additional person per night" charge. **Visitors 'cars are prohibited in the campsite, even if the visitor pays the "visitor or additional person per night" charge, his car will stay in the car park outside the campsite.**

8. Traffic and Parking: Only the vehicles belonging to campers can go in the campsite. Inside the campsite, vehicles must drive at a speed limit of 10 km / h. Traffic is forbidden between 11:00 pm and 7:00 am. Parking is strictly forbidden on other pitches normally occupied, and must not hold up the traffic or prevent the installation of new arrivals. For security reasons, only one vehicle per pitch is accepted. A car park outside the campsite is available for extra vehicles (free charge).

9. Facilities: Everyone is obliged to refrain from any action which might prejudice the cleanliness, hygiene, appearance of the campsite and its facilities, including the amenities block. Washing is strictly prohibited outside sinks or basins provided for that purpose. It is forbidden to dispose of sewage on the ground or in the gutters. The "caravaners" must empty their sewage into the facilities provided for this purpose. Household waste, waste

of any kind and the papers must be only thrown in the dustbins provided by the camping. Hanging out the washing is prohibited in the campsite. Plantations and flowers must be respected. It is prohibited to hammer nails into trees, cut branches; it is not allowed either to delimit the space of a facility by personal means or to dig holes in the ground. Any damage to vegetation, fences, ground and facilities of the campsite will be charged to the person responsible. The pitch or the rented accommodation that has been used during the stay is given clean and must be maintained and returned in the same conditions. **Campers are asked to leave the toilets clean and parents to accompany their children to the toilet.**

10. Pets: They are exceptionally allowed in the campsite on presentation of the vaccination certificate. They should be quiet and never be free in the campsite, or left in the rented accommodation or the campsite in the absence of their owners who are held civilly liable for damages their pets cause. To do their business, the pets must be taken outside the campsite by their owners who must collect their droppings for the cleanliness of the village. Dangerous breeds are not accepted.

11. Safety:

a. Fire:

Open fires (wood, charcoal, etc...) are strictly prohibited. Stoves must be kept in good working order and not be used in dangerous conditions. In case of fire, inform immediately the management. Fire extinguishers can be used when necessary. There is a first-aid kit at reception.

b. Theft:

Management is obliged to supervise the campsite. However, the camper is responsible for its equipment and must inform the manager of the presence of any suspicious people. While storage is provided, users of the campsite are invited to take the usual precautions for their equipment.

c. Safety in the accommodations:

For security reasons, in all our accommodations, it is forbidden to exceed the number of occupants indicated. It is also prohibited to make chips in the accommodations.

12. Games: No violent or disturbing game can be organized near the facilities. The meeting room cannot be used for physics games. Parents must be always responsible for their children.

Parents have custody of their children and are criminally and civilly liable, notably when their children use the games or the swimming-pool of the camping.

13. Pitch: We consider that a pitch = 6 people maximum as follows:

1 caravan or 1 camper van + 1 ridge tent (2 people maximum) or 1 large tent (6 people maximum) or 2 to 3 small tents (6 people maximum).
Above these conditions, we will charge two pitches or more.

14. Miscellaneous: Fresh bread (bread, pains au chocolat & croissants) from 7.30 am to 10.30 am and from 6.00 pm to 7.00 pm (please reserve).
Breakfast from 8.00 am to 10.00 am (please reserve).
Restaurant open from 12.00 am to 2.30 pm and from 7.00 pm to 9.30 pm.
Bar open from 11.00 am to 2.30 pm and from 5.00 pm to 11.00 pm.

15. Booking terms and conditions:

a. For accommodations:

A deposit of 25% of the full cost of the stay must be paid at the time of the booking. The balance must be paid on the day of arrival at the campsite. If you break your stay in the following cases, the refund will be in proportion to the rental of your accommodation

after your departure until the initial date of the end of your stay: force majeure, death, hospitalization duly justified. See conditions attached.

An inventory will be made on the day of arrival at the campsite and on the day of departure from the campsite. Please leave the accommodation tidy and clean, the dishes done, otherwise, we will charge you 50€.

For Residents, the accommodation will be available from 4.00 pm on Saturday and must be left at 10.00 am on Saturday.

b. For pitches:

The balance is owed on the eve of departure.

For campers, the pitch will be available from 12.00 am on the day of arrival, and must be left before 12.00 am on the day of departure.

16. Swimming-pool: The swimming-pool is open every day in summer from 10.00 am to 8.00 pm (except in exceptional opening night, see schedule of activities for the week). The games are allowed in the water only from 6.00 pm to 7.00 pm. **Please note that the swimming-pool is not supervised, parents are solely responsible for their children.** Children under 7 years of age who cannot swim must be accompanied by someone over 14 years of age or an adult. The shower is required. The shoes must stay at the entrance to the pediluvium.

17. Bans:

a. For the swimming-pool:

Outdoor toys in the swimming-pool (balls, boards, air mattress, flippers, masks, snorkels, etc ...), Bermuda shorts and flowing swimming trunks, smoking, eating, running, diving and pushing.

Anyone not complying with safety rules will be excluded from the swimming-pool.

b. Others:

Smoking in the amenities block, accommodations, and restaurant. Throwing cigarette butts in the park or on the premises.

18. Storage: Equipment could be left on the pitch only after approval of the management and only at the pitch indicated by the manager or his representative. The amount of charge for the "Storage" is posted at reception.

19. Posting: The present rules are posted at the entrance to the campsite and at reception. It is given to the customer on request.

20. Breach of rules: If a resident or one of his family members or one of his visitors disturb the stay of other users or do not respect the clauses of these rules, the manager or his representative, may orally or in writing, if he thinks it is necessary, instruct the latter to stop the disturbance. In case of serious or repeated breach of the rules and after notice by the Manager to comply, the manager may terminate the contract with or without notice and without any refund. In case of criminal offense, the manager may call the police.

Family Name: First Name:

Date: ----/----/-----

Signature, preceded by the handwritten words « Read and approved »: